opentext™

# OpenText™ Forensic 26.2

# Release Notes

Product Released: 2026-04-30

# 1 Introduction

These Release Notes provide an overview of OpenText™ Forensic 26.2, including new features, delivery information, and supported platforms.

OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support for any patches or documentation updates that may have been posted after the initial release of this product.

## 1.1 Release Notes revision history

| Revision date | Sections revised | Description of revisions |
|---|---|---|
| 04/30/2026 | First Release | All new content |

# 2 New features

The following new features are available in this release.

## 2.1 Technical Preview: Property Description Library Improvements

This feature continues to advance its industry-leading Artifact Property Description Library, delivering clearer, more accurate, and more context-aware explanations to support artifact analysis.

Building on the initial technical preview introduced in the prior release, this update enhances the quality and usefulness of media image analysis scoring property descriptions, enabling more effective and confident interpretation of media artifact properties.

A technical preview offers early access to in-development features for evaluation and feedback. Functionality may be incomplete or subject to change.

Property Description Library - Artificial Intelligence Usage Statements

- Purpose: A library that supplies supplemental explanations for artifact properties, helping users better understand their potential meaning and relevance during analysis.
- Locally Generated Descriptions: All descriptions are produced using open AI models and informed by a combination of:
    - established forensic resources,
    - community contributions, and
    - product documentation.

      The library will continue to expand and improve in future releases.

AI Property Description – Important Usage Guidance

- The AI Property Description feature is designed as an assistive tool, not an authoritative forensic source. While it can improve efficiency and provide helpful context:
    - Intended to supplement your knowledge, experience and other resources.
    - Responses may not always be completely accurate or exhaustive.

Privacy, Security & Model Behavior

- To maintain forensic integrity and user control:
    - All AI processing occurs locally.
    - No model training or fine-tuning is performed on user data.
    - The feature does not use the Internet in any way.
    - Queries and responses remain fully local.

# 3 Discontinued features

- **License Manager Component – is Discontinued:**
  - While the legacy License Manager component will continue to function for product licensing, it has been discontinued. This means it is no longer supported by OpenText.
  - Customers with License Manager should migrate to CodeMeter licensing before upgrading to Forensic 26.2.
  - Installation and configuration details for CodeMeter licensing are provided in section 2.7 of the 26.2 Forensic User Guide available on My Support.

# 4 Downloads

Downloads for OpenText™ Forensic are available on My Support.

Enter the following hashtag into the search bar of the My Support site to list relevant product downloads:

#OpenTextForensic26.2SoftwareDownloads

The software for OpenText™ Forensic includes:

| Software Download | File Name |
|---|---|
| **EnCase Examiner <version> - Forensic Setup (x64)** | encase_setup_(x64)_<version>.iso |
| **EnCase Property Description Library - Installer** | encase_setup_(x64)_<version>_property_description_library.iso |
| **EnCase Mobile Driver Pack <version> - Installer** | encase_mobile_driver_pack-<version>.exe |
| **EnCase Processor Node <version> - Setup (x64)** | encase_processor_node_<version>.exe |
| Localized versions of the **OpenText™ Forensic** desktop client are available on OpenText My Support in the following languages:<br>Arabic, Chinese Simplex, Chinese Traditional, Dutch, French, German, Italian, Japanese, Korean, Polish, Portuguese, Russian, Spanish, Turkish<br>The file format is **<language>_encase_setup_(x64)_<version>.iso**. | |
| | |

# 5 Product licensing

CodeMeter 8.10b is used as the product licensing client for OpenText™ Forensic solutions.

The CodeMeter license server is the current, supported product licensing mechanism for OpenText Forensic products. The legacy License Manager application used by some existing customers is discontinued.

# 6 Packaging and documentation

Documentation for OpenText™ Forensic is available on OpenText My Support. Enter the following hashtag into the search bar of My Support to list relevant product documentation:

> #OpenTextForensic26.2Documentation

Documentation for this product includes:

- *OpenText™ Forensic User Guide*
- *OpenText Forensic Artifact Reference Guide*
- *OpenText Forensic Release Notes*

# 7 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

## 7.1 Supported systems

This section outlines the supported operating systems, hardware requirements, database systems, components, and other compatible platforms.

OpenText™ Forensic works on machines running the following operating systems:

- Windows 10 versions 1607, 1703, 1709, 1803, 1809, 1903, 1909, 2004, 21H1, 21H2, 22H1, 22H2, Windows 11 21H1, 21H2, 22H1, 22H2, 23H2, 24H2, 25H2
- Windows Server 2016, Windows Server 2019, Windows Server 2022

Minimum and suggested system and hardware requirements for this product are provided in the System Requirements section of the *OpenText™ Forensic User Guide*.

## 7.2 Language support – application user interface

The OpenText™ Forensic desktop client user interface is available in the following languages:

> Arabic, Chinese Simplified, Chinese Traditional, Dutch, French, German, Italian, Japanese, Korean, Polish, Portuguese, Russian, Spanish, Turkish

These language versions and the English version of OpenText™ Forensic are available for download on OpenText My Support.

The OpenText™ Forensic Artifact Explorer application user interface is available only in English.

### 7.2.1 Target machine operating systems

The direct agent shipped with OpenText™ Forensic can be deployed to target machines and works with the following operating systems:

| Direct Agents Deployable to Target OS | Versions | Processor | Logical & Physical Acquisition | Memory Acquisition |
|---|---|---|---|---|
| Windows 11 | 21H2 – 25H2 | x64, ARM32, ARM64 | Yes | Yes [1] |
| Windows 10 | 1507 – 22H2 | x86, x64, ARM64 | Yes | Yes, except ARM64 |
| Windows 7, 8 | 7 SP1, 8, 8.1 | x86, x64 | Yes | Yes |
| Windows Server | 2012 R2, 2016, 2019, 2022, 2025 | x86, x64 | Yes | Yes |
| macOS | 11.0 – 26 | x64, ARM64 | No [2] | No |
| macOS (OSX) | 10.14 – 10.15 | x64 | Yes | Yes (10.14) |
| Red Hat Enterprise Linux | 7, 8, 8.1, 9.0, 10.0 | x86, x64 | Yes | Yes (7 and later) [3] |
| Linux | Kernel 3.9.5 or higher with procfs | x86, x64, ARM32, ARM64, IBM Z | Yes | Yes [3] |
| Solaris | 10 – 11.4 | SPARC64 | Yes | No |
| AIX | 6.1, 7.1, 7.2, 7.3 | POWER 64-bit | Yes | No |

[1] ARM64 platform memory acquisition is only possible with Windows 11 24H2, or Windows 11 22H2 & 23H2 with kernel revision 3672 or higher.
[2] macOS 12 and higher can only be previewed with Live Directory Preview. macOS agent deployment limitations are listed in the **Known issues** section of these release notes.
[3] Memory acquisition requires kcore device.

## 7.3 OpenText™ Forensic mobile application data acquisition

The table below shows mobile data acquisition support for OpenText™ Forensic with this release:

| Application | iOS | Android (rooted) | Android [1] (not rooted) | BlackBerry 10 Backup | Cloud Data Import |
|---|---|---|---|---|---|
| Amazon Alexa | ✗ | ✗ | ✗ | ✗ | ✓ |
| BB Messenger | ✗ | ✗ | ✗ | ✓ | ✗ |
| Chrome | ✓ | ✓ | ✗ | ✗ | ✗ |

| Application | iOS | Android (rooted) | Android [1] (not rooted) | BlackBerry 10 Backup | Cloud Data Import |
|---|---|---|---|---|---|
| DJI Go | ✓ | ✗ | ✗ | ✗ | ✗ |
| Dolphin browser | ✓ | ✗ | ✗ | ✗ | ✗ |
| Dolphin X browser | ✓ | ✗ | ✗ | ✗ | ✗ |
| Evernote | ✓ | ✗ | ✗ | ✓ | ✗ |
| Facebook | ✓ | ✓ | ✓ | ✗ | ✓ |
| Facebook Messenger | ✓ (iOS 7.x & higher) | ✓ | ✓ | ✗ | ✗ |
| Firefox | ✓ | ✓ | ✗ | ✗ | ✗ |
| Fitbit | ✗ | ✓ | ✗ | ✗ | ✗ |
| Gmail | ✓ | ✗ | ✗ | ✗ | ✗ |
| Google Maps | ✓ | ✓ | ✗ | ✗ | ✗ |
| Google Drive [2] | ✗ | ✗ | ✗ | ✗ | ✓ |
| iCloud Backup [3] | ✗ | ✗ | ✗ | ✗ | ✓ |
| iCloud Calendar | ✗ | ✗ | ✗ | ✗ | ✓ |
| iCloud Contacts | ✗ | ✗ | ✗ | ✗ | ✓ |
| iCloud Photos | ✗ | ✗ | ✗ | ✗ | ✓ |
| Instagram | ✗ | ✓ | ✓ | ✗ | ✗ |
| Jott Messenger | ✓ | ✓ | ✗ | ✗ | ✗ |
| KIK | ✓ | ✓ | ✓ | ✗ | ✗ |
| LinkedIn | ✓ | ✓ | ✓ | ✗ | ✗ |
| Mail.ru | ✓ | ✗ | ✗ | ✗ | ✗ |
| Opera | ✗ | ✓ | ✓ | ✗ | ✗ |
| Opera Touch | ✓ | ✗ | ✗ | ✗ | ✗ |
| Pinger | ✗ | ✓ | ✗ | ✗ | ✗ |
| Skype | ✓ | ✓ | ✗ | ✓ | ✗ |
| Snapchat | ✗ | ✓ | ✗ | ✗ | ✗ |

| Application | iOS | Android (rooted) | Android [1] (not rooted) | BlackBerry 10 Backup | Cloud Data Import |
|---|---|---|---|---|---|
| Telegram | ✗ | ✓ | ✗ | ✗ | ✗ |
| TextFree | ✓ | ✓ | ✗ | ✗ | ✗ |
| TextPlus | ✓ | ✓ | ✗ | ✗ | ✗ |
| TigerConnect | ✓ | ✗ | ✗ | ✗ | ✗ |
| TikTok | ✓ | ✗ | ✗ | ✗ | ✗ |
| Tinder | ✓ | ✓ | ✓ | ✗ | ✗ |
| Viber | ✓ | ✗ | ✗ | ✗ | ✗ |
| Vkontakte | ✓ | ✓ | ✓ | ✗ | ✗ |
| VoiceMail | ✓ | ✗ | ✗ | ✗ | ✗ |
| Waze | ✓ | ✗ | ✗ | ✗ | ✗ |
| WeChat | ✗ | ✓ | ✗ | ✓ | ✗ |
| WhatsApp | ✓ | ✓ | ✓ | ✓ | ✗ |
| Whisper | ✓ | ✓ | ✗ | ✗ | ✗ |
| X (Twitter) | ✓ | ✗ | ✗ | ✗ | ✓ |
| Yik Yak | ✓ | ✗ | ✗ | ✗ | ✗ |

[1] Mobile application data acquisition for GrapheneOS is supported according to the flags noted in the **Android (not rooted)** column.

[2] Acquisition of Google managed user accounts is supported in OpenText™ Forensic via the following: **Acquire** > **Email** > **Gmail** for Gmail items and **Acquire** > **Storage** > **Google Drive** for Google Drive files.

[3] iCloud Backup is not a parsed application but is included here because it is accessed via Cloud Data Import.

## 7.4 Supported file systems

OpenText™ Forensic 26.2 supports the following file systems.

| | | | | | |
|---|---|---|---|---|---|
| APFS | CDFS | EXFAT | EXT2 | EXT3 | EXT4 |
| FAT | FAT12 | FAT16 | FAT32 | HFS | HFS+ |
| HFSX | HPFS | HPUXFS | JFS | JFS2 | NETWARE |
| NTFS | REISER | SOLZFS | SUN | UDF | UFS |
| UFS2 | VXFS | XFS | YAFFS2 | ZFS | |

## 7.5 Encryption support

| Vendor | Product | Supported versions | 64-bit support |
|---|---|---|---|
| Apple | Apple File System (APFS) Encryption | 10.15 | Yes |
| Microsoft | BitLocker (FIPS Mode) | | Yes |
| Check Point | Endpoint Security Suite (Full Disk Encryption) | 6.3.1 up to 7.4, 8.0 (for Windows and Macintosh computers). 80.64 - 80.94 (Windows only). | Yes |
| Credant | Mobile Guardian (subsumed by Dell) | 5.2.1, 5.3, 5.4.1, 5.4.2, 6.0 through 6.8, 7.3 | Yes |
| Dell | Data Protection Enterprise Edition | 8.3, 8.5, 8.12, 8.13, 8.15, 8.16, 8.17.2 | Yes |
| Dell | Full Disk Encryption | 8.17, 10.7, 10.8 | Yes |
| GuardianEdge | Encryption Plus/Anywhere | 7 and 8 | No |
| GuardianEdge | Hard Disk Encryption | 9.1.5, 9.2.2, 9.3.0, 9.4.0, 9.5.0, 9.5.1 | Yes |
| McAfee | Endpoint Encryption | 4, 5, 6, 7, 7.1, 7.2 (Windows and Macintosh computers) | Yes |
| Microsoft | BitLocker and BitLocker To Go | Windows Vista (Enterprise and Ultimate), Windows 7, 8, 10, Windows Server 2008. | Yes |
| Sophos | SafeGuard Easy and Enterprise (formerly Utimaco) | 4.5, 5.5, 5.6, 6.0 | Yes - SafeGuard Easy<br>No - Enterprise |
| Symantec | PGP Whole Disk Encryption | 9.8, 9.9, 10, 10.1, 10.2, 10.3 | Yes |

| Vendor | Product | Supported versions | 64-bit support |
|---|---|---|---|
| Symantec | Endpoint Encryption | 7.0.2, 7.0.3, 7.0.4, 7.0.5, 7.0.6, 7.0.7, 7.0.8, 8.0, 8.2, 8.2.1, 9.1, 11.1.1, 11.1.3, 11.2, 11.3 [1] | Yes |
| Vera | Vera for Files | 2.1 | Yes |
| WinMagic | SecureDoc Full Disk Encryption and Self-Encrypting Drives | 4.5-8.6 | No |

[1] A license from Broadcom is required to support Symantec Endpoint Encryption.

## 7.6 Cloud service support

OpenText™ Forensic can collect user email and related items from the following online email services:

- Microsoft Exchange Server 2013 or Later
- Microsoft Exchange Server on Office 365
- Google Workspace

OpenText™ Forensic can collect files from the following online file storage and sharing services:

- Amazon S3
- Box
- Dropbox
- Google Workspace
- Microsoft Azure Blob
- Microsoft SharePoint 2013 or Later
- Microsoft SharePoint Office 365
- Microsoft SharePoint Office 365 OneDrive

OpenText™ Forensic can collect files from the following collaboration services:

- Microsoft Teams
- Slack
- Zoom

OpenText™ Forensic can collect data from the following online social sharing services:

- Facebook
- Instagram
- X (Twitter)

## 7.7 USGCB compliance

OpenText™ Forensic has been validated as USGCB compliant using the following version of NIST VHD images:

2/27/17 (for Windows 7 only)

OpenText™ Forensic was tested using Retina Network Security Scanner, which is a NIST validated USGCB scanner (http://usgcb.nist.gov/usgcb/microsoft_content.html).

# 8 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

## 8.1 Installation notes

To use the new AI Property Description feature you must install the separate EnCase_setup_(x64)_26.2_Property_Description_Library.iso It can be found on My Support.

# 9 Fixed issues

This section provides information about past issues that have been resolved in this release.

| Issue number | Issue description |
|---|---|
| 5202081 | Kill EDR vulnerability discovered in the Enport Windows driver<br>OpenText has enhanced the Enportv driver with further protection against misuse in this release. In addition, these protections are available as a patch to previously deployed versions, back to 25.1. Customers are advised to apply the patches or upgrade at their earliest convenience. All versions of Enportv that do not have these protections will be added to the Microsoft Vulnerable Driver Blocklist.<br>See Customer Article KB0863224 for more detail. |
| 5048812 | An issue with customers experiencing extremely slow performance during hash analysis in EnCase has been resolved in OpenText Forensic 26.2 |
| 5113881 | An issue related to EnCase crashing when viewing the Attributes tab on an exFAT volume with Apple Double Files has been resolved in OpenText Forensic 26.2 release |
| 5244986 | An issue with Forensic and Endpoint Investigator losing its ability to acquire in Acquisition mode has been fixed. |
| 5182676 | An issue related to inability to add DataClass properties to Record LEFs of the type used by customer evidence processor modules has been fixed. |
| 4859187 | An issue with misidentified FAT partitions was resolved in Forensic 26.2 release. |
| 3274897 | An issue with Disk View UI not refreshing properly was resolved in Forensic 26.2 release. |
| 5086730 | An issue with EnCase misidentifies ExFat partitions as NTFS was resolved in Forensic 26.2 release. |

# 10 Known issues

This section provides information about the known issues in this release.

| Issue number | Found in | Description |
|---|---|---|
| Artifact Explorer ‘Recent Case’ list | 25.3 | **Known Issue:** In some cases, selecting Recent Cases in Artifact Explorer may produce the error:<br>“The case file [Path and Case name] is open by another application” even when no other forensic programs are running.<br>**Workaround:** Use Open instead and manually navigate to the case folder and case file. |

# 11 Contact information

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For more information, visit the OpenText or My Support websites.

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